

## **Kinetics Group Limited was formed in 1996, to provide excellence in Information Technology consultancy services.**

Kinetics is based upon meeting client expectations. We work with our clients to provide I.T. solutions for meeting business objectives. In many circumstances, this involves working with existing systems to adapt them to the changing business, or working with vendors to manage implementations.

Kinetics has an established team of highly trained, experienced and competent computer engineers, mobile and ready to work for you, backed up by quality processes and procedures.

Independent – we don't sell products, so you know our advice is impartial.

For many clients, Kinetics acts as an internal resource. Because Kinetics does not sell equipment, we are able to act impartially on their behalf, assisting the client to select systems and suppliers to best meet their needs. We provide the client with our computer knowledge and experience to assist them to achieve their business goals.

Because we don't sell equipment, you can continue to deal with suppliers that you are comfortable with, or we can introduce you to suppliers we've come to trust.



## Quality

Our processes demand excellence. We pride ourselves on first-rate advice and services. You can be sure that if Kinetics is your service provider, then your computer system will benefit from :

- Proactive maintenance to prevent problems
- Skilled, friendly technicians
- Close job management and follow-up, to ensure complete satisfaction
- Documented activities and configurations, so that you know how your system is put together, and what work has been undertaken
- Regular reviews, to help you evaluate new technology, plan your evolving computer system to maximise its benefits to your business and forecast your computer costs.
- Reliable, professional computer services!

## Competencies

Our core competencies are

- Network engineering
- IT Consulting
- Software development

## Services

Our projects vary in magnitude and focus from providing technical solutions, through to systems design and finally managing Information Technology solutions. We can assist at both maintaining existing services, and at developing them into the future in accordance with our client's business objectives. We provide engineering support to maintain and develop existing systems, and consulting skills to assist in the management of our client's information technology asset.

### **The range of services we offer is broad and includes:-**

- Implementation and Project Management
- System Design and Planning
- Problem Resolution
- Documentation
- Training
- System Audits
- General I.T. Support
- Project Team Resource
- Internet
- Networks
- Remote Communications
- RDBMS
- And more.....

## Broad Skill Range

All of our engineers are continually undergoing training, and we have an internal laboratory to ensure we are perpetually enhancing our skills. We have experience and relevant qualifications in almost all common office computing equipment and infrastructure, including

- Windows NT/2000
- Novell Netware
- Unix
- Citrix and Terminal Server
- Macintosh
- MS-Exchange
- GroupWise
- Microsoft SQL Server
- Firewalls
- VPNs (including Microsoft, 3Com, Intel and Allied Telesyn, Watchguard and Sonicwall)
- Routed WANS

Our qualifications include MCSE's, CNE's, CCA's, HP Net Professionals and more. We are continually retraining to update our skills and we also run regular in-house training. In addition, we maintain a laboratory with test equipment to allow evaluation and testing of new products.

Our programming team is experienced in Microsoft Visual Basic, Access, SQL, VB and XML.

## Projects

### Examples of projects we are regularly undertaking :

**Remote access** – for remote sales people or branch offices, typically providing email or accounting system access

**Enterprise email systems** – to incorporate all your people in one, collaborative system, with the security of backups and virus protection

**Internet software** – putting existing databases on the internet to allow clients or partners to be able to share all or some of the data

**Audits** – evaluating networks to ensure they are correctly configured, provide complete configuration documentation, assess security risks, evaluate disaster recovery systems and more.

## Benefits

### We bring your company the following benefits :-

- Professionalism based on experience
- On time, on budget projects
- No pushy sales pitches - just great service
- Empathy – we understand you