



IT WORKING. WITH KARE.

WE WILL SUPPORT YOUR IT, WHATEVER IT IS, WHEREVER IT IS.



Less problems

IT THAT
WORKS

Stuck in a break-fix nightmare? You just need your IT to work. You just need KARE.



Stable systems

BECAUSE WE ARE
PROACTIVE

We identify and address the root cause of system problems, not just the symptoms of downtime.



No stress

BECAUSE YOUR
SYSTEMS ARE STABLE

We free our clients to focus on their core business functions by taking the worry out of owning a computer network.



Fixed cost

PLAN YOUR
IT SPEND

Reliable IT systems at reliable cost. Enjoy more certainty on your IT spend using us as a Managed Service Partner.



Microsoft
Partner

Gold Midmarket Solution Provider
Gold Intelligent Systems
Gold Cloud Productivity
Gold Small and Midmarket Cloud Solutions

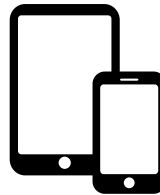
COMPLETE KARE

TAKING CARE OF YOUR ENTIRE IT INFRASTRUCTURE AND SERVICES



KARE FOR CLOUDS

Ensuring cloud services and data are accessible and optimised to your needs. We give you control over YOUR data.



KARE FOR MOBILE

Actively monitoring, protecting and managing your mobile devices, often an organisations weakest point of security.



KARE FOR PCS

We make sure your devices "always work", by actively updating and monitoring usage and capacity.



KARE FOR INFRASTRUCTURE

Providing server infrastructure monitoring and maintenance to ensure uninterrupted business flow and employee productivity.

YOU ARE ONLY AS STRONG AS YOUR WEAKEST POINT

KARE. OUR WAY.

DOING THINGS THE SAME WAY GIVES THE SAME RESULT

There are many ways company technology can fail. This causes productivity disruption, revenue loss and damage to your brand. Without the right tools and expertise, tracking, monitoring and updating your end point devices and cloud infrastructure is a time consuming task. Kinetics KARE solves this problem. KARE offers the best IT support and active monitoring capabilities in packaged options so you can get the support you need at the price you can afford.

Any device, anywhere.

In the office or on the road, whether your business uses laptops, PC's or smart devices in a cloud, server or hybrid architecture, we KARE for them all.

Administrator Monitoring Dashboard

Immediate incident detection through automatically generated notifications and alerts.

Faster Problem Remediation

With advanced remote access technology we can securely connect to your machines and quickly resolve 90% of problems without needing site attendance.

Network Monitoring

We constantly track the performance of your network – bandwidth, errors and other key indicators. This means action can be taken so that your team always experience a stable environment.

Monthly Network Health Assessment

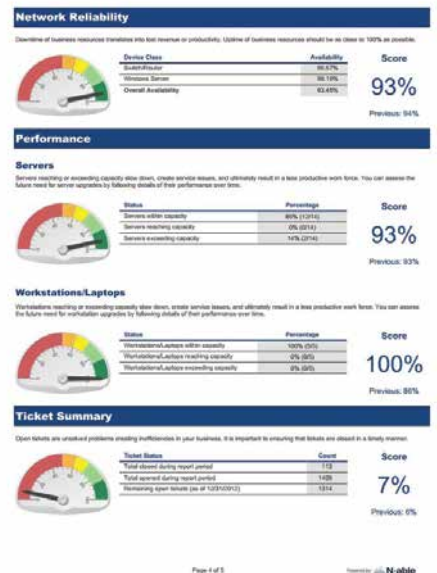
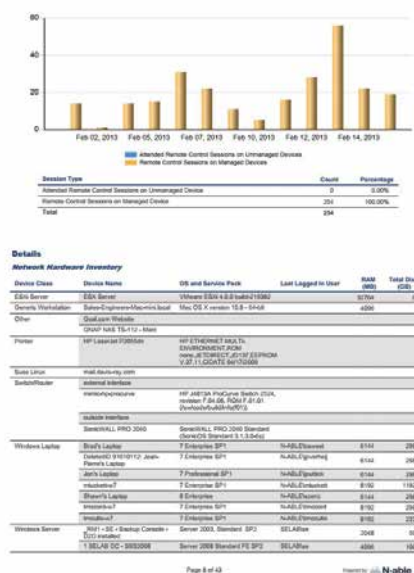
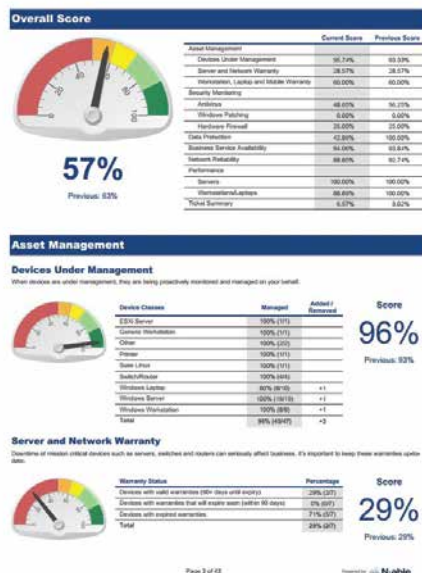
Comprehensive reporting for proactive planning and keeping you accountable to you.

Quarterly Network Health Review

Dedicated time to review reports and issues that are important to the ongoing performance of your network. We translate technology into business terms, providing you with a comprehensive, forward looking 20 page report.

Priority Response

Benefit from faster response benchmarks and your issues are escalated ahead of non-priority clients.



KARE FOR MOBILE

MANAGED MONITORING AND SECURITY FOR MOBILE DEVICES

We worry, so you don't. KARE for Mobile is much more than clever software that controls your mobile devices. It includes ongoing management of your devices and ensuring anti-virus is in place. Get all the help and support you need as quick as you can say "call Kinetics" into your smartphone.



Remote management and control

BE IN CONTROL

See an overview of all your devices and where they are. Full asset register with integrated reporting on devices. Enable 'Bring Your Own Devices' yet retain full control.



Secure and protect your data

BE SAFE AND SECURE

Remotely wipe lost/stolen devices to remove sensitive company data. Push applications and anti virus to your mobiles.



Maintain your entire system with ease

BE EFFICIENT

Reduce the cost and complexity of deployments. Manage applications and compliance. Push company settings (email, Wi-fi and VPN) with company policies (3G, roaming, hotspot).

EVERY MOBILE PLATFORM



ALL MOBILE DEVICES



ANY MOBILE DEPLOYMENT



TOTAL PROTECTION TOTAL CONTROL

HOW DO I KNOW WHERE ALL MY DEVICES ARE?

KARE for mobile tracks devices every 15 minutes.

WHAT KIND OF PHONES DO I OWN?

See full asset register with integrated reporting.

HOW DO I ALLOW MY STAFF TO USE THEIR OWN DEVICES?

Device profiles enable a 'Bring Your Own Device' policy whilst retaining control.

ARE MY DEVICES PROTECTED FROM VIRUSES?

Anti-Virus is included in KARE for Mobile along with password protection policies.

CAN I SECURE COMPANY DATA ON MOBILE DEVICES?

Remote wipe lost/stolen devices and remove company applications.

CAN I CONTROL WHAT APPS MY STAFF USE?

Profiles can restrict app installation and check for compliance.

CAN I CONTROL DATA USAGE BY STAFF?

Profiles give control of data access, roaming, browsing, usage and more.

AFFORDABLE. FLEXIBLE. SCALABLE.

Choose a level of service that matches your requirement to your budget.

SECURE. YOUR ENTIRE NETWORK.

Many organisations have appropriately strict and secure IT policies for their network, yet they have made exceptions for their mobile devices – out of necessity. **Until now.** Apply the same level of diligence to the mobile aspect of your IT network. With KARE.

WE WORRY. SO YOU DON'T.

We actively monitor your mobile devices, making sure you know where it is so it is safe, healthy, and performing well. We will even install software, or wipe it if necessary.

KARE FOR CLOUDS

PROTECT AND OPTIMISE YOUR CLOUD SERVICES

Cloud infrastructure and SaaS platforms provide significant benefits to businesses, but come with limitations and risks that need to be mitigated. The backup and restore functions of many SaaS services is limited, KARE FOR CLOUDS provides you with greater access and control to YOUR data, while ensuring your cloud infrastructure and services are performing to your expectation and requirement.



Backup control

RESTORE WHAT,
WHEN YOU WANT

Have your data always available to you, as you need it, when you need it – without the limitations of your cloud provider.



Service performance

PROACTIVE CAPACITY
MONITORING

Speed and usage monitoring to ensure you get the performance you need.



License optimisation

ONLY PAY FOR
WHAT YOU NEED

Get visibility of unused licenses, plans and services as well as predicting future requirements.

Storage capacity, data usage, processing speed



Server content
e.g. applications,
antivirus

Cloud servers need performance monitoring and capacity planning just like a physical server.

The content of your cloud server needs monitoring, backing up, antivirus etc... just like a physical server.

Infrastructure As A Service (IaaS)



SaaS

The data that is in your cloud service applications needs backing up, so you don't rely totally on your provider and how they decide backups should work.



Your devices
(PCs, server,
tablets, mobiles)

Require antivirus, asset management, proactive performance maintenance and data security (especially mobiles).

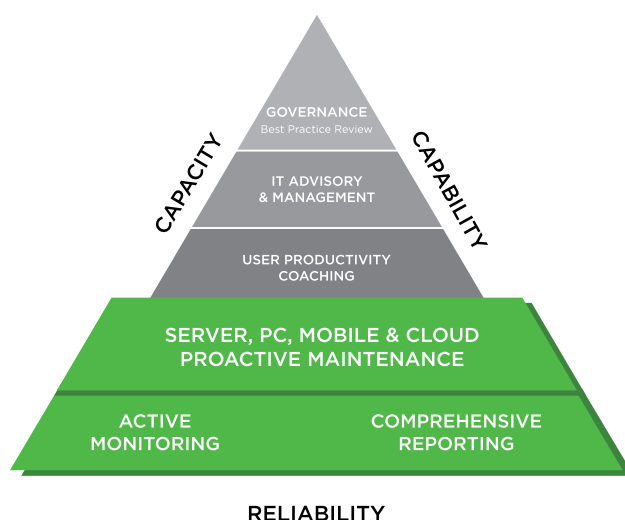
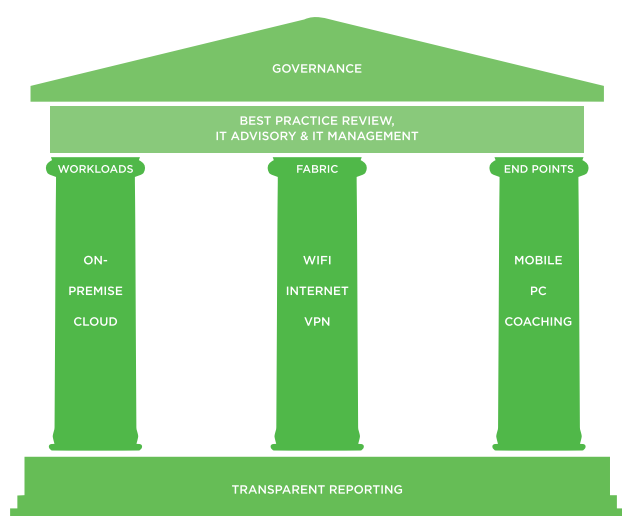
FLEXIBILITY. FOR YOU.

CHOOSE A PLAN THAT SUITS YOUR BUSINESS

Kinetics are an IT partner, not simply an IT provider. As your business relies more and more on IT you can rely on us to keep it at its best, so you can focus on what you do best. As winner of Microsoft's 2013 worldwide small business partner of the year award, we are delighted to be able to provide you with "world-class service" right here in New Zealand.

	READY REACTION	CORE FUNDAMENTALS	PREMIUM KARE
Real-time issue alerting	✓	✓	✓
Secure remote support on demand	✓	✓	✓
Discounted hourly rates	✓	✓	✓
Antivirus license included	✓	✓	✓
Proactive capacity monitoring	✓	✓	✓
Comprehensive monthly reporting	✓	✓	✓
Managed Windows & Office updates/patches	✗	✓	✓
Managed local and cloud backups including licences	✗	✓*	✓*
Managed anti-virus and virus removal	✗	✓	✓
Mobile – remote wipe and application push	✗	✓	✓
Mobile device remote management	✗	✓	✓
Cloud licence and cost optimisation	✗	✓	✓
Quarterly IT strategy review	✗	✓	✓
Fixed monthly support fee (excluding projects)	✗	✗	✓

*Not for mobile



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making IT work for you