KINETICS
GROUP
making IT work for you

PART TIME IT MANAGER

ADD IT EXPERTISE TO YOUR TEAM AT AN AFFORDABLE COST

IT that works

We take ownership of the security, governance (policies and processes), capacity, capability, productivity and effectiveness of your IT.

Get the right IT

As part of your business, we make sure there is alignment between business decisions and IT decisions. The right IT implemented the right way.

Peace of mind

Know that your IT risks are covered and that you are maximising your use of IT to advance your business goals.

WHY DO YOU NEED A PART TIME IT MANAGER?

No dedicated IT Manager

- IT is managed part time by a non IT professional
- No expertise
- Distracted from their core role
- Reactive, not proactive
- IT viewed as a cost, not a gamechanger
- Your 3rd party IT provider is only as effective as their briefings/direction

Kinetics part time IT Manager

- Cost effective
- Turns IT into a core business tool and an IP asset
- Uses a transparent, formal methodology for consistently strong outcomes
- Applies experience from a variety of industries
- Continually up to date with the latest IT developments
- Understands your business and how IT can help

Full time IT Manager

- Not cost effective for businesses under 100 employees
- Has a limited view of changes in the IT industry
- An IT administrator is sometimes appointed IT Manager - but they are not a manager and lack business experience
- Sometimes creates projects to justify their role

FLEXIBLE AND SCALABLE – BASED ON YOUR NEEDS

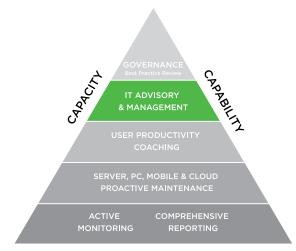**We start by identifying and documenting your IT needs, paying particular attention to:**

1. Ensuring IT is structured and used according to best practice. (A large part of this is developing company policies and then measuring against them)

2. License management – renewal, reconciliation, optimisation and reporting

3. Vendor management and measurement

4. Project oversight, assessment, management and reporting.

5. Peer review, ensure IT is meeting internal user satisfaction benchmarks

6. IT Governance and strategy, roadmaps, project prioritisation

7. Needs assessment – often attending management meetings, proactive engagement throughout the organisation to determine opportunities for IT to refine processes and create efficiencies

8. Business continuity including risk plans and assessments, and SLA management

9. Reporting - monthly or quarterly reports suitable for CEO and board.

We clarify the gap between where you are now and where you want to be, then agree a plan to get there.

The Part Time IT Manager service is flexible and scalable. We sit down with you to agree priorities and time frames for addressing them.

We'll have an open discussion with you about how much time would be needed each month and what that would cost. We then work together to come up with a work plan that meets your budget.

If your requirement is for project management, support, or specific technology resource, we'll work with you to understand the outcome you are seeking so we can provide you with the right person.

CAPACITY • CAPABILITY

GOVERNANCE
Best Practice Review

IT ADVISORY & MANAGEMENT

USER PRODUCTIVITY COACHING

SERVER, PC, MOBILE & CLOUD PROACTIVE MAINTENANCE

ACTIVE MONITORING • COMPREHENSIVE REPORTING

RELIABILITY

www. kinetics.co.nz | 0800 KINETICS (0800 546 384) | info@kinetics.co.nz

Auckland Office: +64 9 379 8200
PO Box 109 477 Newmarket, Auckland 1149

Christchurch Office: +64 3 974 3139
PO Box 266, Christchurch 8140

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